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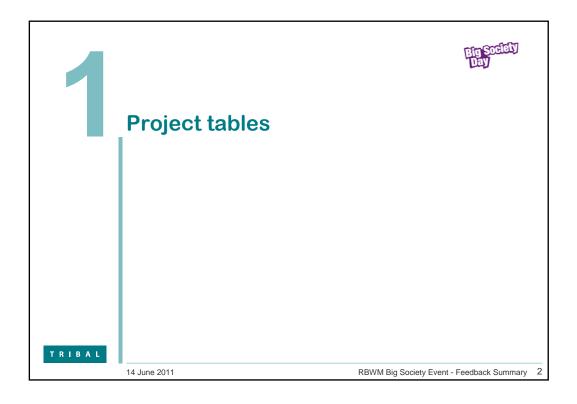
Windsor and Maidenhead Big Society Event 2

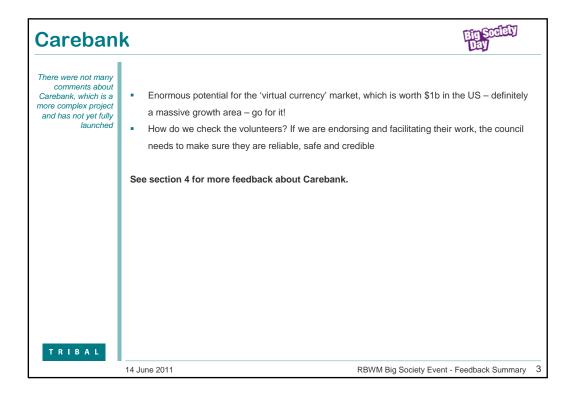
Summary from 26th March 2011



28th March 2011

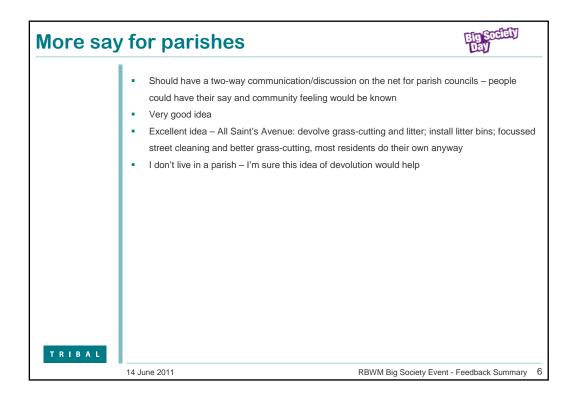
Introduc	tion Big Society Day
	On 26 th March 2011 RBWM ran its second Big Society Day, taking over Windsor Girls' School and welcoming around 70 exhibitors and over 100 residents in to share and discuss community activity in the Royal Borough. There were several objectives to the event:
	 To progress the discussion about Big Society in RBWM, moving away from the policy agenda itself and focusing on community activity and involvement in RBWM
	 To inform residents about the work being undertaken and how they could get involved
	 A networking opportunity for the council projects and voluntary sector organisations exhibiting
	During the day a number of stalls asked attendees to register their thoughts and ideas about various aspects of Big Society in RBWM: The Ideas Wall, the RBWM project tables, and the 'temperature check' on entrance and exit. This pack brings together the comments shared in these venues.
	The findings are presented as 'You said' to help RBWM focus on identifying actions in response. If a third event is held, this will make it easier to use a 'you said we did' format.
TRIBAL	
	14 June 2011 RBWM Big Society Event - Feedback Summary 1

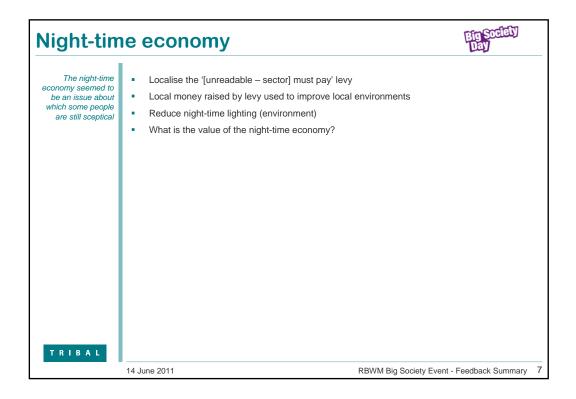


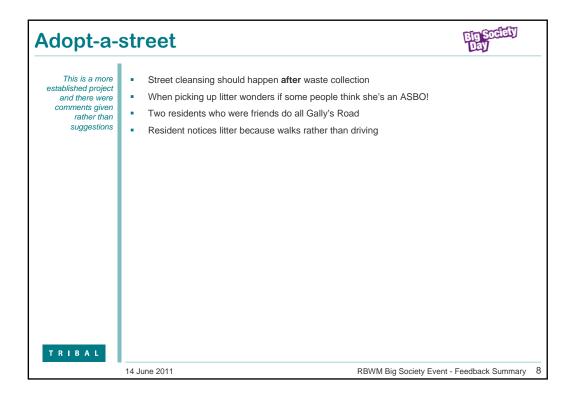


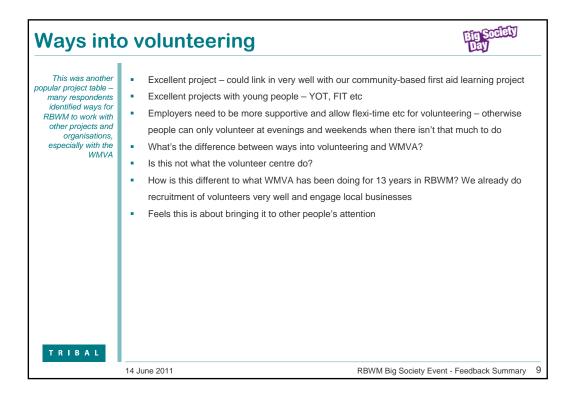
More say	for parishes	Big Society Day
More say for parishes' gained the most comments out of the projects. It was generally felt to be a good idea but there were issues raised about funding, what would be devolved, cultural change to make parishes more effective and representation for people not in a parish areas	 a balanced view and decision-making We don't know who/what covers non-paris To provide better or cheaper service it's a generative parish for central Windsor – planning Anne's Road Can parishes try things on a pilot basis (op) What are the risks to parishes of getting it to planning appeals would be a different matt Would one town forum/town council for Wing parishes) be too big? 	good idea ng issues dealt with by local people would help St ntion for the public to 'try before they buy'? wrong? Grass cutting might not be a problem but
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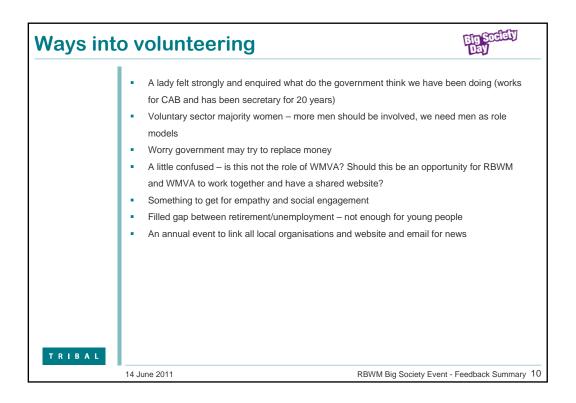
More say	for parishes	efo Society Day
TRIBAL	 Would be helpful to lave a list/map of parishes What we can do – we already do! (Bisham Parish) How do areas with no parish get involved? I don't have any issues with my parish services How do you get economies of scale and sound procurement if service Why don't you decrease council tax and increase the parish precept services piecemeal? This is rubbish. It doesn't work. Big advocate of parish councils. They need lots of support/training et communication between LA and parish councils. Everybody expects LA, they don't want responsibility for it. Can parishes have more say but keep the support of RMWN: e.g. pla working with designated planning officers to they develop a relations understanding of parishes 	rather than devolve to – lack of services to be done by anning/enforcement,
	14 June 2011 RBWM Big Society E	Event - Feedback Summary 5

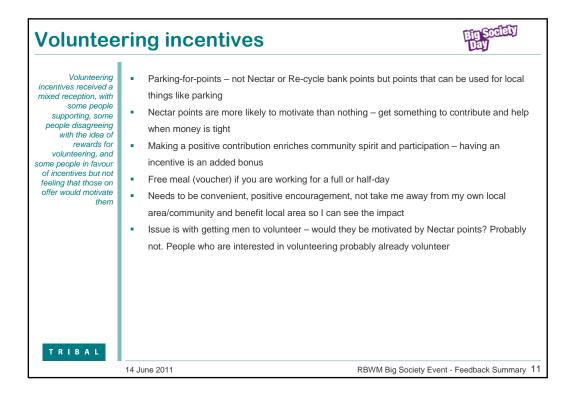


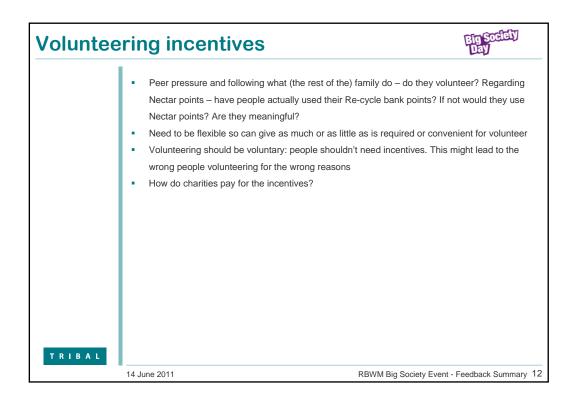


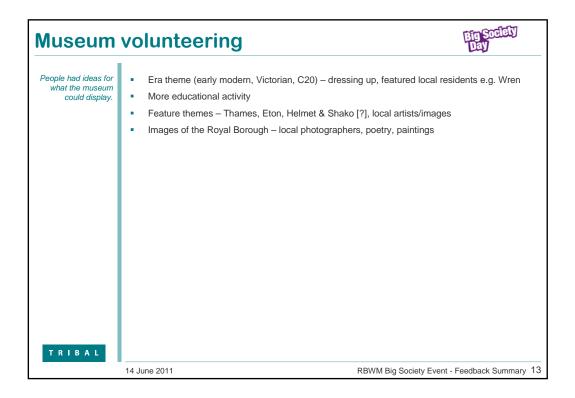


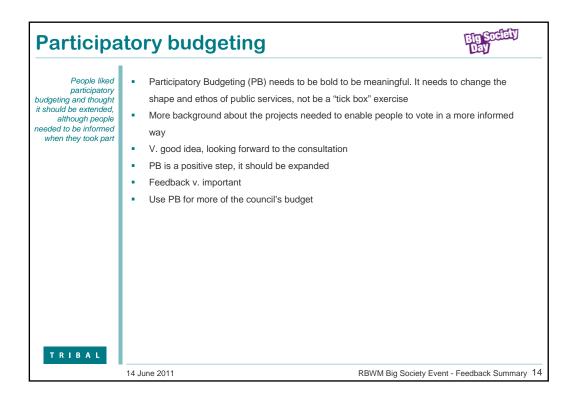




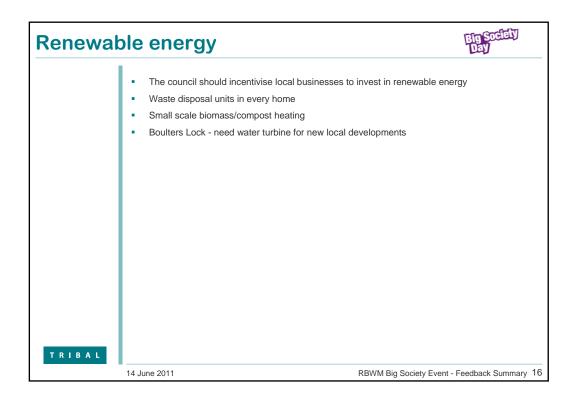




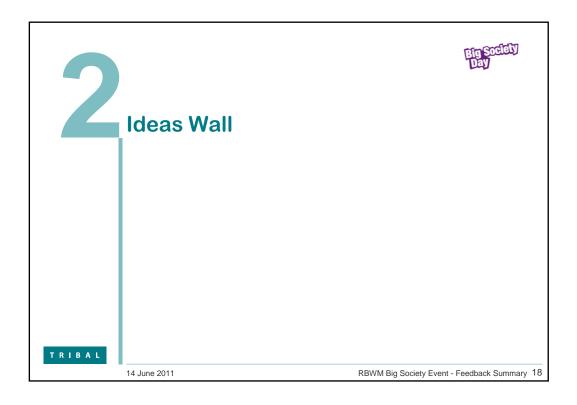




Renewat	ole energy	Bin Society Day
A range of ideas were given for renewable energy, although many would require significant work and may not be worth doing on a local scale	,	s in Sweden cars/vans? Should include the Mayor's car! npsite to use ground heat to keep building warm in ment ning is a fact
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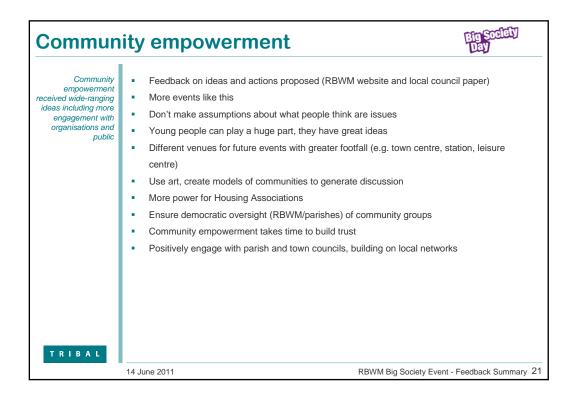


Transpa	rency	HD Society Day
People were keen for transparency to be opened up further, especially expenditure and political decision- making	 roundabout result in less traffic congestion Who funded the Big Society event and h Honesty and transparency go together At the moment the council chooses what transparency is about making everything There also needs to be transparency of p Advertise in the local press about how the second se	ow much? to publish and what to be transparent about. Real public unless there are reasons for it not to be. political decision-making e council is spending money rovided to people without access to the internet
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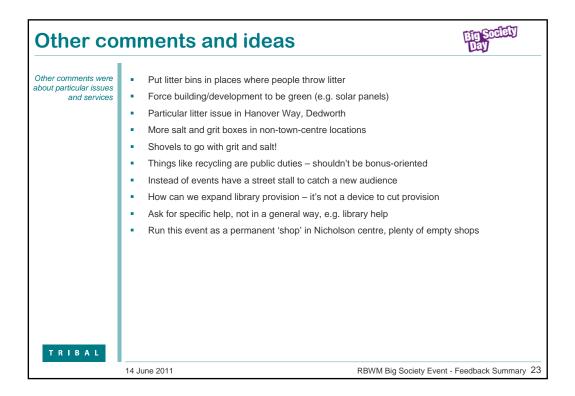


Social ac	tion	Big Society Day
Thoughts on social action included the role of the council and ensuring that volunteers are supported and encouraged	 get involved Match skills to volunteer opportunities so per later added that WMVA do this] Support to be independent of council – the opport for small charities (info, consultance) 	ned and is in the pipeline to encourage people to cople know what they could do [another attendee council can stimulate rather than run y, infrastructure) nent immediately around their homes (e.g. litter) le and schools
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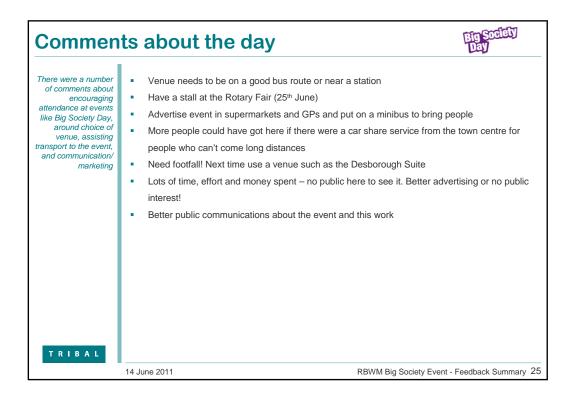


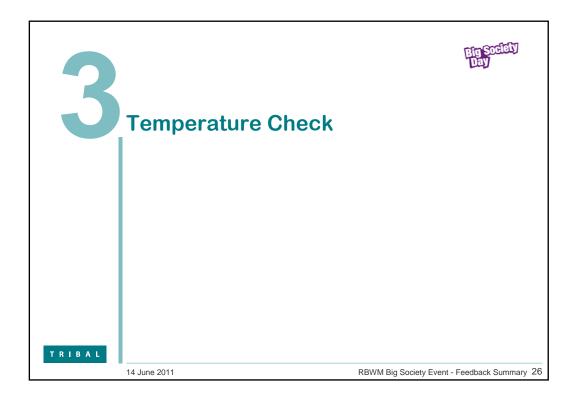








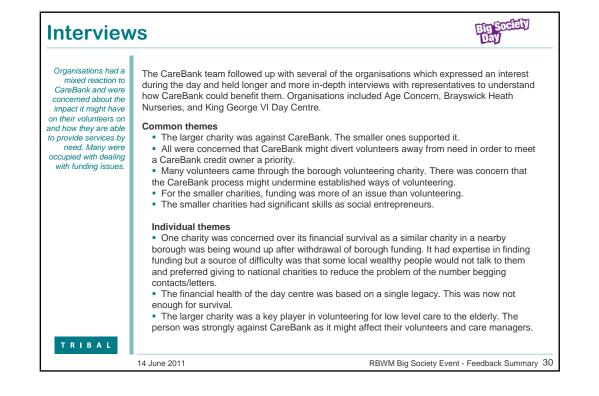




There was an			
Indere was an Inaging increase in the number of	Start	End	Change
I feel positive about my community and will participate more	19 (24%)	27 (47%)	+23%
I feel positive about my community and will continue to participate	38 (48%)	19 (33%)	-15%
I feel positive but face obstacles	20 (25%)	9 (16%)	-9%
I feel indifferent about my community and may or may not participate	1 (1%)	2 (4%)	+3%
I feel negative about my community and wouldn't participate	1 (1%)	0	-1%
Responses	79	57	

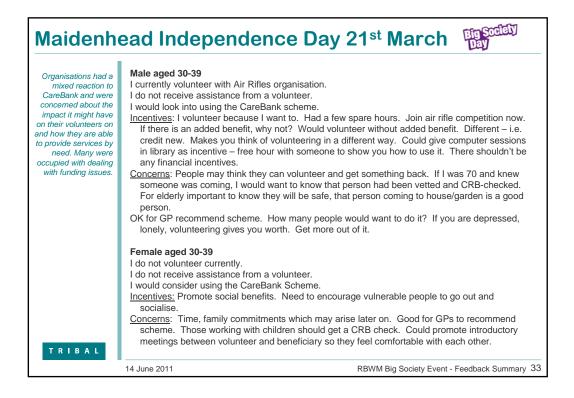


People appear generally happy to get some recognition for their volunteering activities – in particular people who volunteer more often are keener to exchange credits for a	A range of additional exercises and consultations have been run with the people of RBWM focusing on setting up and rolling out a CareBank , where people can earn credits from their community activities which can then be used for to access rewards or support from other volunteers, assisted by the Department for Communities and Local Government. During the Big Society day the CareBank project team ran a shoebox exercise to understand how people who do and do not volunteer would use credits.				
reward. People also want to be able to use		Blue	Turquoise	Pink	Green
TRIBAL		Never volunteer	Volunteer several times a year	Volunteer several times a month	Volunteer several times a week
	Exchanging for a reward			6	2
	I don't want a credit	1		1	1
	Donate to others			2	3
	Don't know			1	
	Store for future use		1	3	1
	Use in several ways	2	1	2	2



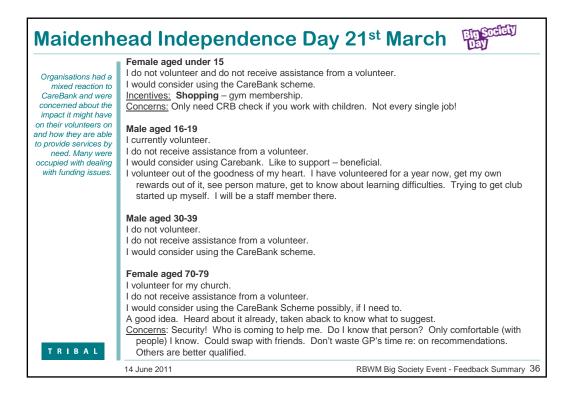
A number of people were consulted individually at the Maidenhead Independence Day event on March 21 st . Interview notes are on the following slides and this slide summarises some key themes and comments.	 Most people said they would be interested in using the CareBank scheme, including those who do not currently volunteer. People who would not use the scheme often object to the idea of rewards for volunteering People expressed lack of time or not wishing to make a long-term commitment to volunteering as why they might not use Older people tended to be more interested in the scheme, with younger people more interested in being incentivised Security and safety were a key concern shared by many people: CareBank volunteers would need to be properly checked and identified before people would feel comfortable working with them People felt there should be more and wider information so more people could learn about CareBank CareBank needs to be better integrated with existing volunteering organisations – danger that they would 'unfairly compete' as able to offer incentives
TRIBAL	

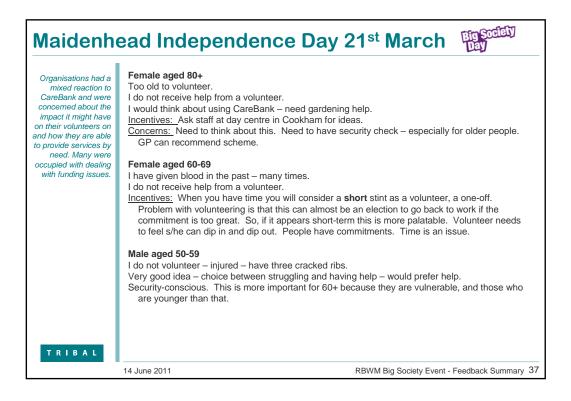






Maidenhe	ad Independence Day 21 st March
Organisations had a mixed reaction to CareBank and were concerned about the impact it might have on their volunteers on and how they are able to provide services by need. Many were occupied with dealing with funding issues.	 Male aged 40-49 I do not volunteer. I am the general manager of a local volunteering organisation. I do not receive assistance from a volunteer. My organisation gives out money. Crowded market-place today. Very confusing – what is going on here. There is no clear message, no joined-up working between local agencies. Just look at what is going on here today – your CareBank stall is set up at one end of the room operating in its own bubble, while the local volunteering agency is set up and operating at the other end of the room in its own bubble: OO. Where is the link? Where is the dialogue? Why isn't there a joint stall? I did not want to come today - would have been better off handing out leaflets on the street to draw people in. I received an email from the Council telling me to cascade information about CareBank to my colleagues and volunteers. However, I was worried about putting it out because I do not want to lose my volunteers. There will be an overlap – we are all desperate volunteers? Will you get someone from CareBank with a credit? I do not want to upset existing volunteers who are not getting anything. The whole thing is being steam-rollered through without DCLG understanding that we are not starting from ground zero here. Volunteering has been around a long time. However, the sector, locally, is being talked to as though it has never done this before. Long history already Where will the money come from torun social enterprise? Not happy to do away with CRB checks. "Big Society" raised profile of volunteering. Credits are a slippery slope – many already volunteering on the back of a credit system is off-putting. Most people do it because they want to – some claim expenses, some don't even do this.
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Maidenhead Independence Day 21st March Female aged 40-49 Organisations had a I am not a volunteer. mixed reaction to CareBank and were I do not receive help from a volunteer. I would consider using the CareBank scheme. concerned about the I am on OT - work in the community - we rely on volunteers to help with shopping. You need to impact it might have on their volunteers on make sure you link up with voluntary organisations. Churches undertake voluntary work - are and how they are able to provide services by these volunteers CRB-checked? Incentives: Give information on use of credits. A list to choose from - so people can make a need. Many were occupied with dealing choice. Know how much each credit is worth.... Concerns: I have a toddler, no access to babysitters. Vulnerable adults need a CRB check in with funding issues. this day and age. Good for GPs to recommend the scheme. Will volunteers be willing to take on different jobs, different issues such as changing the cat litter? Male aged 60-69 I am not a volunteer and I do not receive help from a volunteer. I would consider using the CareBank scheme. I work in mental health - support worker. I am interested in encouraging my service-users to volunteer, to help their integration into mainstream society. Incentive: Young person could donate credit to their family so they feel they are being helped directly. Concerns: Good idea in principle but to think you can solve as a nation our credit/social problems by conjuring up a bank of volunteers is a myth. Young people are frustrated - creates social problems. Credit and goodness of heart OK. Really believe in exchanging societies - a day-dream. CRB checks will become more and more common. Seen as invasive. Make it simple. Loneliness is a major cause of unhappiness. Need to promote this - sense of purpose. TRIBAL 14 June 2011 RBWM Big Society Event - Feedback Summary 38





